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WHAT IS CLAIMED IS:

- A service provisioning mechanism for a service gateway connecting at least one local client to an external network, the service provisioning mechanism
- 5 comprising:
 - a resolver responsive to a request from a requestor for a service to determine whether a requested service is provided by the service gateway;
 - a negotiator responsive to an indication from the resolver that a requested service is not provided by the service gateway to query an external source for identifying
- 10 a further service for attempting to satisfy the service request; and
 - at least one response engine for processing information provided by the external source in response to the negotiator query.
- The service provisioning mechanism of claim 1, including a record identifying a
 service module for performing a service provided at the service gateway.
 - The service provisioning mechanism of claim 2, wherein the record is a registry
 of services registered at the service gateway.
- 20 4. The service provisioning mechanism of claim 1, wherein the resolver is operable to respond to a request for a service by interrogating a service record to determine if the service is provided by the service gateway; and if said service is provided by the service gateway, to identify to the requestor a service module for performing the service; and
- 25 if said service is not provided by the service gateway, to call the negotiator for querying an external source for the identity of a further service to attempt to satisfy the service request.
 - The service provisioning mechanism of claim 1, wherein the resolver is an interface service registered at the service gateway.

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The service mechanism of claim 1, wherein the negotiator is responsive to a call
from the resolver to identify and query an external source for the identity of a
further service to attempt to satisfy the service request.

The service provisioning mechanism of claim 6, wherein the negotiator is
responsive to a response from the external source to attempt to select a response
engine for processing information received from the external source.

10 8. The service provisioning mechanism of claim 7, wherein the negotiator is operable to interrogate the header of a response received from the external source to attempt to identify a message protocol for the response, whereby the response engine selected is a response engine configured to process a message formatted in the identified protocol.

 The service provisioning mechanism of claim 1, wherein the negotiator resolver is an interface service registered at the service gateway.

- The service provisioning mechanism of claim 1, wherein the response engine is configured to process a message formatted with at least one predetermined protocol.
 - 11. The service provisioning mechanism of claim 1, wherein the response engine is an interface service registered at the service gateway.
 - 12. The service provisioning mechanism of claim 1, wherein the service provisioning mechanism is operable within a support framework with each of the resolver, the negotiator and the response engine being services registered with the framework.

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- 13. A computer program product for provisioning services for a service gateway that is operable to connect at least one local client to an external network, the computer program product comprising computer code on a carrier medium, the computer code being operable to provide:
- a resolver service responsive to a request from a requestor for a service to determine whether a requested service is provided by the service gateway:

 a negotiator service responsive to an indication from the resolver service that a requested service is not provided by the service gateway to query an external source for the identity of a further service to attempt to satisfy the service
 - at least one response engine for processing information provided by the external source in response to the negotiator service query.
- The computer program product of claim 13, wherein the record is a registry of
 services registered at the service gateway.
 - 15. A service gateway system configured for connecting at least one local client to an external network and comprising a processor, memory and computer program code operable to control the processor:
- 20 to provide a resolver service responsive to a request from a requestor for a service to determine whether a requested service is provided by the service gateway;
 - to provide a negotiator service responsive to an indication from the resolver service that a requested service is not provided by the service gateway to query an external source for the identity of a further service to attempt to satisfy the service request; and
 - to provide at least one response engine that processes information provided by the external source in response to the negotiator service query.

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- 16. The service gateway system of claim 15, including at least one interface for connection to an external network and at least one interface for connection to a local network to which a plurality of devices are connectable.
- 5 17. A service gateway system configured for connecting at least one local client to an external network, the service gateway system comprising a processor, memory and a service provisioning mechanism connecting at least one local client to an external network, the service provisioning mechanism comprising:

 a resolver responsive to a request from a requestor for a service to determine

 whether a requested service is provided by the service gateway;

 a negotiator responsive to an indication from the resolver that a requested service is not provided by the service gateway to query an external source for identifying a further service for attempting to satisfy the service request; and at least one response engine for processing information provided by the external
 - 18. The service gateway system of claim 17, including at least one interface for connection to an external network and at least one interface for connection to a local network to which a plurality of devices are connectable.

source in response to the negotiator query.

- 19. A method of provisioning services for a service gateway connecting at least one local client to an external network, the method comprising:
 - a) responding to a request from a requestor for a service to determine whether a requested service is provided by the service gateway;
- 25 b) where a requested service is not provided by the service gateway, querying an external source for identifying a further service for attempting to satisfy the service request; and
 - c) processing information provided by the external source in response to the query.

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- The method of claim 19, including determining whether a service is provided by the service gateway by interrogating a record of services registered with the service gateway.
- 5 21. The method of claim 19, comprising repeating steps (a), (b) and (c) until a service is found that is supported by the service gateway.
 - 22. The method of claim 19, wherein step (a) includes interrogating a service record to determine if a service is provided by the service gateway;
- if said service is provided by the service gateway, identifying to a requestor a service module for performing the service; and if said service is not provided by the service gateway, passing to step (b).
- 23. The method of claim 19, wherein step (b) includes identifying and querying an external source for the identity of a further service to attempt to satisfy the service request.
- 24. The method of claim 23, wherein step (b) further includes responding to a response from the external source to attempt to select a response engine for processing information received from the external source.
 - 25. The method of claim 24, wherein in step (b) the attempt to select a response engine includes interrogating the header of a response received from the external source to attempt to identify a message protocol for the response, whereby the response engine selected is a response engine configured to process a message formatted in the identified protocol.
 - The method of claim 19, wherein step (c) includes processing a message formatted with at least one predetermined protocol.